



Customer Name: _____
Customer Number: _____
Sales Order Number: _____

CHA USED PRODUCT SALES AGREEMENT

The following terms and conditions apply to the product you are purchasing from C. Hoelzle Associates, Inc. The marked item explains the condition and warranty of the product you have requested. Please read the applicable information and sign below. This document must be signed and returned to CHA prior to order acceptance.

- U30 = Used, Working, 30-day warranty (Cleaned and tested = C/T)**
- Product purchased is in Used condition, NOT refurbished.
 - Complete, unless otherwise specified.
 - Cosmetics: Minimal cleaning. No body, fender or paint work. Minor scratches and dents.
 - Functionality: minimal testing, working, refurbishable, perfect print or scanning quality is NOT guaranteed.
 - Consumables and manuals must be purchased separately.
 - CHA warranty is 30 days from CHA ship date, return to depot repair only, shipped both ways at customer's expense, to original buyer only.
 - Packaging is an additional \$20 per unit.
- U1 = Used, Working, 24 hour warranty (DOA warranty)**
- Product purchased is in Used condition, NOT refurbished.
 - Complete, unless otherwise specified, strictly as-is. Any visible, non-repairable defect or missing items will be reported to the customer prior to shipment on inspection sheet.
 - Cosmetics: No cleaning. No body, fender or paint work. Minor scratches and dents.
 - Functionality: minimal testing, working, refurbishable, perfect print or scanning quality is NOT guaranteed.
 - Consumables and manuals must be purchased separately.
 - CHA warranty is 24 hours from date of arrival at CHA's customer only, return to depot repair only, shipped both ways at customer's expense, to original buyer only.
 - Packaging is an additional \$20 per unit.
- U0 = Used, As-is, NO warranty**
- Product purchased is in Used condition, NOT refurbished.
 - Complete, unless otherwise specified, strictly as-is. Any visible, non-repairable defect or missing items will be reported to the customer prior to shipment on inspection sheet.
 - Cosmetics: No cleaning. No body, fender or paint work. Minor scratches and dents.
 - Functionality: NOT tested, functionality is NOT guaranteed.
 - Consumables and manuals must be purchased separately.
 - NO Warranty, NO Return.
 - Packaging is an additional \$20 per unit.

If you agree to the terms and conditions as described above, please sign below and return this form.

I am authorized by my company to execute this agreement.

Signature: _____ Date: _____

Print Name: _____ Title: _____